

July 19, 1999

Mr. Ron Wackerly
Ron's Residential Repairs

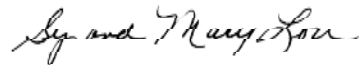
Dear Ron:

For some time I have been meaning to write to you and commend you on the renovation work that you have done for us over the past two years on our condominium. We have been frankly amazed at the breadth of your abilities. Everything from major projects like the conversion of our attached deck area into a laundry room and walk in closet to the fine work of matching existing paint and wall texturing when our bedroom and study area walls were restored. I know that removing the nearly 50 years of accumulated wall papers in the second bedroom was not your task of choice, but you made an excellent and timely job of it.

We have particularly appreciated your skill and conscientious attention to the estimates of time and cost when bidding our jobs. Inasmuch as it had to do with you and not other contractors whose schedules you could not control, you have been accurate and faithful to do what you promised. We also appreciate your willingness to negotiate for us on the cost of materials from other providers. The fact that we could feel comfortable having you do work in our home while we were at work ourselves is icing on the cake.

We would certainly recommend your work to anyone who asked. Thanks again for your service.

Sincerely,



Sy and Mary Lou Kornbrodt
1510 NE 19th #1
Portland OR 97232
503/287-8463